The quality policy of Oghab Halvah Company Laboratory

The laboratory of Oghab Halvah company as reference for performing related experiments, is considered as one of the capable ramifications of the organization, which is always being active in the field of realizing the great goals of the group.

This laboratory, with the scope of increasing the level of satisfaction of customers by means of offering experimental services with high quality, in accordance with the professional process of laboratory, has prioritized the following factors as functional samples:

- Hiring capable and decent people for laboratory for performing right and accurate related activity.
- Emphasizing on understanding and applying quality management system for laboratory and documents by employees.
- Creating motivation, enhancing the level of skills and efficiency of employees through planned and continuous systematic education.
- Expanding the domain of activities related to testing samples, through studies and purchasing equipment.
- Convenient relationship with suppliers and certified contractors
- Continuous improvement in set of activities and laboratory's performance
- In time and effective follow up of customers' complaints
- Commitment to live up to the standard requirements and following national and international standards

In order to achieve aforementioned factors, Oghab Halvah company’s laboratories, have designed their quality management system according to ISO/IEC 17025:2005 and all of the employees are committed to perform their activities, based on these procedures.

Also the senior management of the laboratory has committed himself to prepare all the necessary sources and facilities to fulfill the goals and necessities of the standards.